

EBA Quality Assurance Quality Improvement Plans

Presented: May 3, 2019



Next First Friday Call
June 7th at 10 AM

QA Initiates
pending for
FY20

- EBA Contract
- DSP Monitoring and Audits
 - RSC MPT Tool
 - Results categories
- Monthly report template
- Service names and descriptions DRAFT
- Revised Rates
 - HFW changes Pending
- Reminders
 - Logic model updates
 - SIRs
 - Billing for Fiscal Year End

Do I need to sign a new EBA contract for FY20?

No, EBA's contract is "Evergreen"

Term. Unless terminated earlier as set forth herein, the initial term (the "Initial Term") of this Agreement shall commence on the Effective Date and shall end on [DATE], unless earlier terminated as set forth herein. Subject to the terms and conditions of this Agreement, the term of this Agreement shall automatically renew immediately following the expiration, as applicable.....



EBA Contractual Language RE: Audits

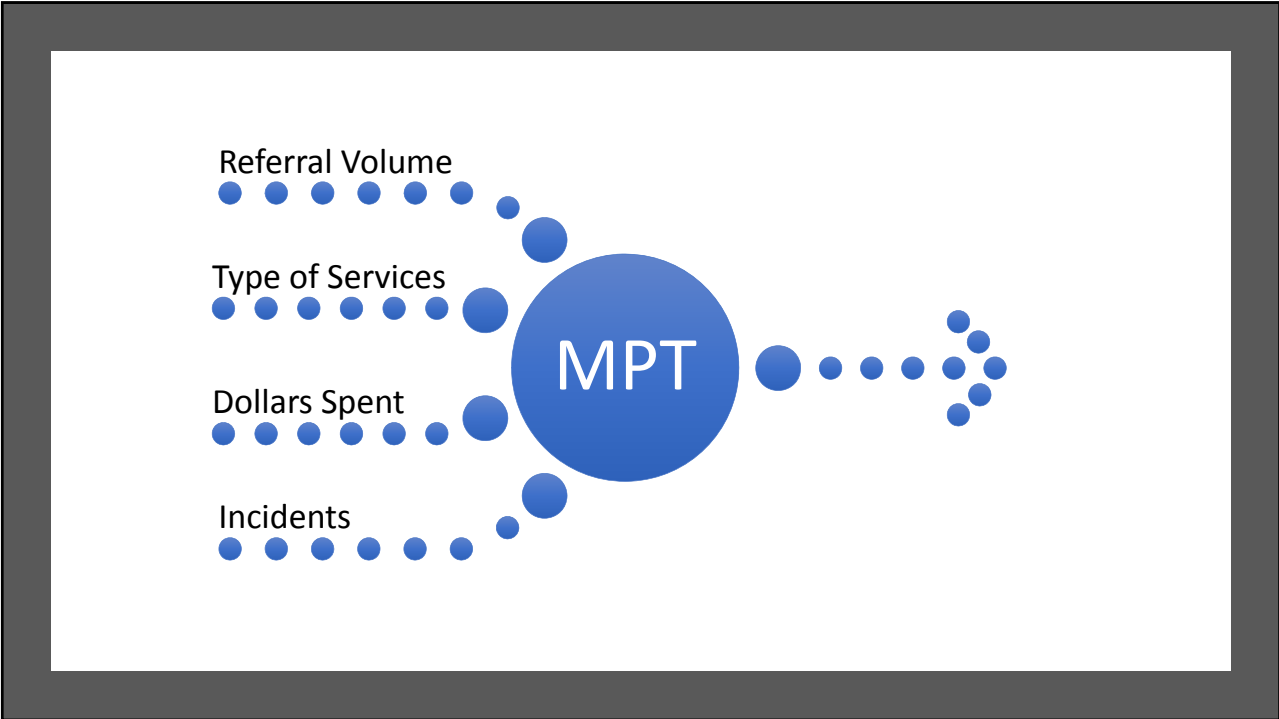
Section M. **Programmatic Oversight.** PRIME CONTRACTOR shall, as a condition of its contract with the Commonwealth, monitor and oversee the delivery of Services. PROVIDER shall cooperate with PRIME CONTRACTOR by providing any requested to probation officers) in a timely manner. Timeliness of reports shall be determined in the sole discretion of the PRIME CONTRACTOR.

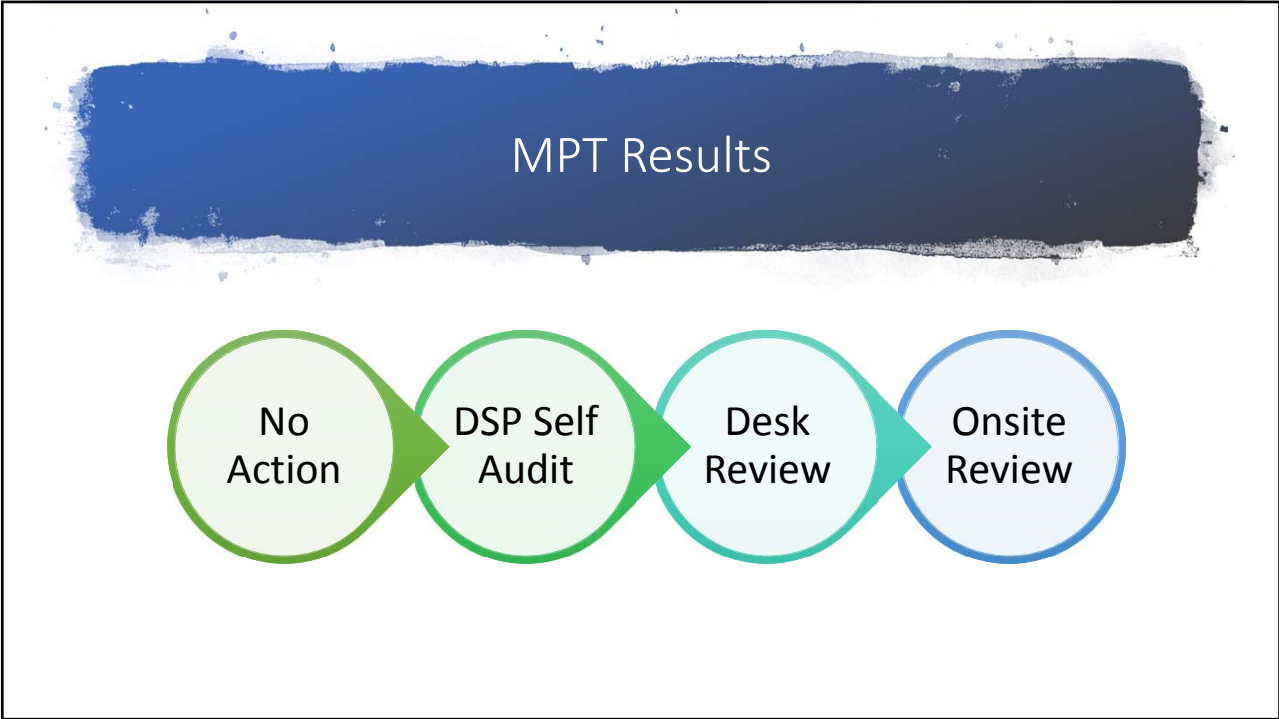
PRIME CONTRACTOR may conduct periodic unannounced programmatic and administrative monitoring to assess the PROVIDER's compliance with this Agreement and applicable federal and state laws, rules and the PRIME CONTRACTOR's policies and procedures. PRIME CONTRACTOR shall permit persons duly authorized by the PRIME CONTRACTOR to inspect any records, papers, documents, electronic documents, facilities, goods and services of the PROVIDER that are relevant to this Agreement, and interview any clients, subcontractors, volunteers, and employees of the PROVIDER under such conditions as the PRIME CONTRACTOR deems appropriate.

Following such inspection, the PRIME CONTRACTOR will deliver to the PROVIDER a list of its findings, including deficiencies regarding the manner in which Services are provided. The PROVIDER shall rectify all noted deficiencies specified by the PRIME CONTRACTOR within the specified period of time set forth in the PRIME CONTRACTOR's monitoring report. The PROVIDER's failure to correct these deficiencies within the time specified by the PRIME CONTRACTOR may constitute a breach, and PRIME CONTRACTOR shall be entitled to withhold payment and/or terminate this Agreement. This Section M shall survive the termination of this Agreement.

A graphic featuring a dark blue, irregular, ink-splattered shape in the center of a white background. The text "Monitoring Prioritization Tool (MPT)" is written in white, sans-serif font across the middle of the blue shape.

Monitoring Prioritization Tool (MPT)





Review of DSP Monthly Reports

- For new Providers
- At extensions
- Randomly

The RSCs will follow up with the DSP for feedback and changes, as needed.

Monthly Report Template

Located on the EBA
Website

Provider: _____

Contact Info: _____

Enter Month and Year Progress Report

Youth Information

Youth Name:	JTI#
Age/ DOB:	
CSU:	PO:

Service Information

Service Authorized: (POSO Dates)	Date Service Initiated:
Service Plan Date:	Next Review Date:
Worker Name: (and Credentials)	Supervisor Name: (and Credentials)

Has the assigned Staff or Supervisor changed during the last month? Yes No

Dates of Services:
(Include participants and location, as applicable)

Case Coordination: Include contact dates and type with CSU, Family, other providers or systems

Quick Overview: Please check or note if any of the following have occurred during the month

- Youth/ family attended all scheduled sessions
- Youth is Progressing towards Treatment Goals
- Family engaged in service
- New natural support identified
- Youth is enrolled or attending school

Monthly Report Details


Case Coordination: Include contact dates and type with CSU, Family, other providers or systems

Quick Overview: Please check or note if any of the following have occurred during the month

- Youth/ family attended all scheduled sessions
- Youth is Progressing towards Treatment Goals
- Family engaged in service
- New natural support identified
- Youth is enrolled or attending school
- Youth is employed: [\(add details here\)](#)
- Youth is connected to an extra-curricular or school activity: [\(add details here\)](#)
- Serious Incident Report (SIR) Submitted: [__add date here](#)
- Contact with Law Enforcement: [\(add details here\)](#)

Progress on Identified Goals	<h2 style="text-align: center;">Monthly Template Page 2</h2> <p>Goals and Objectives Criminogenic need Progress on the goals</p>
Goal: _____	
Criminogenic Need(s) Addressed: _____	
Objective: _____	
Progress: _____	
Objective: _____	
Progress: _____	
Progress on Identified Goals	
Goal: _____	
Criminogenic Need(s) Addressed: _____	
Objective: _____	
Progress: _____	
Objective: _____	
Progress: _____	

Services Names and Definitions



evidence-based
associates.

DRAFT Revisions for FY20

EBA Services Names and Definitions

The EBA DRAFT list of services and descriptions are listed below. All services listed on the service array shall be included on the Purchase of Service Order (POSO) from the EBA Regional Service Coordinator (RSC) prior to service initiation (no service is deemed automatic or mandatory).

Acute Psychiatric Hospitalization¹ (Removed for FY20)

Applied Behavior Analysis¹ (Removed for FY20)

Assessments

Assessment/Evaluation¹

Service conducted by a qualified professional utilizing a tool or series of tools to provide a comprehensive review with

Service Names and Definition Changes DRAFT on the EBA Website!

- No longer funding: Acute, ABA, Psychiatric Evals, or TDT.
- Clarification on Travel, Home-Based and Languages.
- Added: Psycho-Sexual with Psychological Testing.
- Looking to modify HFW and TF-CBT Requirements in FY20.
 - EBA will require DSPs meet minimum standards; and
 - maintain fidelity markers.

More Details will follow, with official contract notices, as needed

Pending Rate Changes



- Outpatient Therapy from
- YSB & SA from
- Evaluations changes
 - LMHP Eval per hour
 - Psycho-Sexual (CSOTP)
 - Psycho-Sexual (PhD)
 - *Combined Evaluations ADDED
 - Psychological (PhD)
 - Psychological (multi)

HFW increase for DSPS that agree to a revised service description and requirements, which includes the WIFI EZ.

Reminders

Ongoing Projects

Logic Models are in the works!

- Logic Models will serve to support the CSU/CAP Staff as they make recommendations for placements and services.
- **Thank you to the RTC who submitted Logic Models!**
Keep them coming!
- Drafts of Community Based models will be shared soon.

Serious Incident Reports

- Incident Notifications and reports are required.
- Direct Care SIR Forms on the on the Website.
- Community Based SIR Form coming soon.

Stay Connected

- Update the Provider Directory
- Register for the Newsletter
- Monitor the EBA Website for updates

All Billing Due for Fiscal Year 2019.

Please make sure billing is completed this month for all services provided in FY19.

Submit all Service Completion Forms for closed services in FY19.



evidence-based
associates®

SUPPORTING FAMILIES, STRENGTHENING COMMUNITIES.

| Questions?